Dear User,

23rd September 2016

This document is a short introduction to the GO channel on IFTTT. IFTTT – If This Then That – is a web based service which enables you to connect your hearing aids to the Internet – through your smartphone app.

The GO channel enables your hearing aids to interact with other internet-connected devices and services. Trigger your lights, home alarm or smart thermostat when you turn your hearing aids on or off. Tell your hearing aids to notify when your battery is low, the laundry is finished, or someone's at the door. With GO, it's all up to you.

Below please find answers to some frequently asked questions.

Where do I find more information?

We recommend that you find inspiration from other users of the IFTTT services through fora on the Internet and on **www.IFTTT.com**

For issues concerning your specific hearing solution please contact your hearing healthcare professional.

What is Lehiso?

Lehiso A/S develops software solutions and services that make life easier for people with hearing loss. Software from Lehiso is distributed by leading hearing healthcare providers worldwide

What is GO?

GO is the name of the channel on IFTTT which connects your hearing aids to other channels on IFTTT which in turn connects to their devices and services

What is IFTTT?

"If This Then That" is a third-party service that automates how your hearing aids, home devices, apps, and websites work with each other through rules (or "recipes").

Do I need to register with GO/Lehiso?

Yes. In order for your hearing aids and your app to connect you to IFTTT, you need to create a GO IFTTT channel.

What kind of personal data will be stored?

We do not store any kind of personal data. The only data which is used with regards to IFTTT is the triggers and actions you can see in your IFTTT account. Please see our privacy statement for more information at **www.lehiso.com/privacy**

Do I have to pay?

No. Aside from the use of your Internet connection there is no cost associated with the GO IFTTT channel. There is no cost/fee for using the IFTTT service.

How to I make a recipe?

It is pretty straightforward. You log into IFTTT and select "create recipe". Please find inspiration and guides throughout the Internet and on **www.IFTTT.com**

Do I need to register with IFTTT?

Yes. You need to have an IFTTT account, and a GO IFTTT channel to get started.

How do I activate a GO IFTTT channel?

Once you have installed the app, select the IF section and select "get started". From there you will be guided to creating your GO IFTTT channel user.

Is it safe?

Yes. You decide what happens to your hearing solution. It is your personal system with your personal channel.

Can other people control my hearing aids?

No, not directly, but indirectly. If you make a recipe which is affected by other events in the house, such as turning on the TV.

Does this work on Android and iOS?

All actions and triggers work on both platforms except the action to read out text. For the time being this action is only available on iOS.

Which triggers do you support?

For now we support: Battery low, program change, connection established, connection lost, volume, program change, mute.

Which actions do you support?

For now we support: Set a program, increase volume, decrease volume and "play text to speech" (the latter only with the iOS app).

Which other services can I use with GO?

The list continues to grow. Please see the overview of all channels on **www.IFTTT.com**

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Do I really need this?

Not really in terms of using your hearing aids. But in terms of experimenting and finding new, convenient and effective ways of using your hearing aids in everyday situations, you may find something that you can benefit from.

How long does it take to get started?

Not long. If you are accustomed to using the Internet it takes less than half an hour to make a simple test recipe.

Will this drain my hearing aid batteries?

No. The information used in the GO IFTTT channel is already available in the app, so it requires no additional power from the hearing aids to use IFTTT.

Can I stop it?

Yes. In the app you can turn off IFTTT (and back on again).

Can others see my recipes?

No. Your IFTTT account is personal. You can choose to publish your recipes should you want to.

What if it doesn't work?

We can't guarantee that recipes will always work since this depends on many factors, such as Internet connections and the other channels and services.

How reliable is it?

It is as reliable as any other internet service. We recommend using IFTTT for convenience and entertainment purposes.

Is there a limit to what I can do?

Yes and no. There is a limit defined by the actions and triggers in the GO channel. But at the same time there is almost no limit to the number of combinations of services and recipes you can make.

This guide was last updated September 2016.

The guide can be found on the Lehiso website:

www.lehiso.com/go

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